

NIGERIAN SAFETY INVESTIGATION BUREAU



SAFETY HOUSE, NNAMDI AZIKIWE INTERNATIONAL AIRPORT P.M.B. 7009 GARKI FCT- ABUJA; NIGERIA

INVESTIGATION EVENT MANAGEMENT CHECKLIST – EVENT 47: INTERVIEWS (CABIN CREW AND PASSENGERS)

INVESTIGATION NUMBER	AIRCRAFT TYPE / REGISTRATION MARKS/ OPERATOR
DATE	COMPLETED BY

S/N	Interviews (Cabin Crew and Passengers) (Events 10, 24 and 38 Refer)	Time	Action started	Action completed
1	All cabin crew members should provide a written statement prior to the interview;			
2	The cabin crew members should be questioned from a list of prepared questions covering:			
A	– General details of the operation;			
B	– Phase of flight at time of accident;			
C	– Weather conditions at time of accident;			
D	– Serviceability of aircraft;			
E	– Flight attendant’s flying background and experience;			
F	– Crew rest periods;			
G	– Movements over the last 24 hours, and over 72 hours;			
I	– Post-accident activities, in part and such as physical condition, and evacuation; and			
J	– Any other question pertinent to the circumstances.			
3	This interview could be followed at a later date by a more in-depth interview during which elements critical to the investigation should be discussed in detail;			
4	Interview witnesses with cabin safety information;			
5	Interview next of kin, company representatives and civil aviation authority personnel;			
6	Interview as many passengers as possible; and			
7	If required, mail questionnaires to surviving passengers not interviewed			